

## **Standard Conditions for Installations**

We always try to work in a professional, service-orientated and co-operative manner, but experience has shown that we need to advise our customers as to those areas we have not allowed for. In most cases, we will accept minor variations and endeavour to make sure we overcome problems without incurring additional costs. However we would like to bring the following conditions to your attention.

1. All services are to be appropriately sized, provided by others and located within 1 metre of equipment; inadequate supplies may mean equipment cannot be connected – consequent abortive visits and/or remedial work will be charged.
2. All services must be appropriately terminated, isolated or controlled in order to allow us to make final connection safely.
3. Services provided and existing, electrical or mechanical, are the responsibility of the client – and any restrictions, constraints or safety implications should be advised prior to tendering (eg limited waste capacity on waste pipes, existing breaker/RCD restrictions which might be inappropriate to new equipment).
4. Services must be made live prior to testing and commissioning in order not to occasion delays. We have assumed that this will not entail separate visits – if these are required, they will be charged.
5. All waste runs are assumed to be plastic and vent pipes will not normally be provided unless otherwise specified.
6. When we are asked to assist with the delivery of equipment, unless otherwise notified, the site is assumed to be on the ground floor and to have good access unrestricted by dimensions, time of day or noise. When the site is not on the ground floor, then a suitable lift or hoist must be provided.
7. When refitting existing equipment, unless otherwise specified, no responsibility is assumed for servicing of equipment nor of original condition unless individually surveyed and labelled by MCFT prior to removal from live services.
8. When provided by others, all equipment is assumed to be on site and correct *prior to the start* of installation. This is a frequent cause of lost time and efficiency leading to additional charges.
9. Where equipment is wholly or partly fitted and then found to be faulty or incorrect the time taken to install and take out such faulty equipment will be charged as an extra at our standard rates.
10. No allowance is made for making equipment supplied by others fit the site or vice versa eg where fabrication needs modifying in order to gain access or to fit in position. All such works will be charged as an extra at our standard rates.
11. The fabric of the building is assumed to be fit for the installation – both in terms of finished works and fitness for purpose (we cannot install over tiles which have not yet been grouted, neither can we fit load-bearing shelves to stud partition walls without reinforcement)
12. Unless specifically itemised, all quotations are assumed for work to be carried out during normal weekday hours; any requirements to work late/early or weekends/bank holidays will be charged at our applicable rates.
13. Whilst allowance is made for working professionally alongside other trades, it is assumed that all areas to which we need access are ready and freely available and that no delays will be occasioned by having to allow access to other trades, especially ceiling and flooring contractors. All such delays will be charged at our standard rates.
14. If installation is halted for whatever reason beyond our control, e.g. noise or fire procedures, any delays will be charged at our standard rates.
15. If, for whatever reason, the installation schedule is disrupted, it may not be possible, due to MCFT prior commitments, to attend site at the customer's desired revised dates. The customer may not terminate the contract in such circumstances without reasonable compensation for MCFT expenses incurred and loss of profit.
16. All gas catering equipment existing or supplied by others is assumed to be complete with appropriate governor. It is assumed that we will provide standard 1 metre long flexible hoses ½" or ¾" as appropriate unless otherwise specified.
17. In line with current regulations, gas equipment may not be installed without appropriate forced mechanical ventilation. If a safety interlock has not been fitted, it will not be possible to test, commission or leave equipment connected. Any unforeseen costs associated with return visits will be charged at the standard rate.
18. MCFT advise that site must have a 30mA Type C RCD protecting the electrical supply (Type B can cause nuisance tripping). We maintain the right not to make final connections if site can not verify the appropriate RCD is in place.

### **Exclusions:**

a/ Scaffolding & access towers – unless otherwise specified. b/ Builders work eg holes in walls/making good. c/ Relevant approvals – including local authority.