

50% Savings for major airline

McFT has been working with one of the major airlines since November 2013, maintaining and servicing over 200 assets in half a dozen kitchen sites at their headquarters. When McFT took over the contract, the callouts to fix faulty equipment amounted to £60k per year.

We implemented a planned preventative maintenance programme which means that each piece of equipment is assessed, replaced if necessary and then regularly serviced to keep it in optimum condition. As well as fridges, ovens, dishwashers and ice machines there are numerous other table-top

items. It was evident that 10% of the assets were causing 90% of the spend, and by replacing those repeat offenders, cost savings would be made over a period of time.

We've carefully tracked the expenditure and are pleased to report we saved £45k over years 2 & 3 in callouts and remedials and a

further £30k cost avoidance.

Proof that a good maintenance programme is money well spent. Not only does it keep equipment running more smoothly, it makes it last longer and run more efficiently so it saves on running costs and delays expenditure on costly replacements.

McFT engineers are the most highly trained in the business, and take great pride in doing a thorough

job. They are the face of our business, and the engineers act as account managers, each 'owning' their own clients.

Marcus Remuinan and Chris Pyle are the engineers that look after this site, and they work closely with the client to make sure that as well as the agreed servicing being carried out, any concerns are flagged and dealt with quickly to avoid unnecessary callouts later.

Chris said *"When we first took over, some of the equipment was in pretty poor condition – a build-up of grease and fat, dust in the fans etc. can severely limit functionality. A basic check may be enough to comply with regulations, but this doesn't do anything to prolong the life of a fridge or an oven for example. These really need proper care and attention to keep them in top working order and prevent them breaking down due to lack of servicing."*

The cost of maintenance is quickly recovered through reduced call-out charges.

